

East Lothian Integrated Rehabilitation Service

Provision of outdoor mobility equipment

SOP Number:	Date of Issue: 18.1.24	Written By: TLs / CLs
Supersedes: N/A	Revision Date: 19.8.24	Approved By: Jo Pilarska & Ali Buchanan

From the 1st February 2024, 3 and 4 wheeled walkers will no longer be provided to East Lothian residents by the East Lothian Rehabilitation Service. There will be a small stock of equipment for assessment purposes only.

Internal use of outdoor walking aids should be discussed with a Physiotherapy Clinical Lead or Physiotherapy Team Lead and may be authorised if all other equipment has been explored and deemed inappropriate.

Procedure

Following assessment and recommendation to a person for an outdoor walking aid, the following advice should be provided:

1. Advise to purchase own equipment.
2. At time of assessment please provide with 'How to use' information leaflet and advise that equipment can be purchased from various retailers and online sources. See attached suppliers list below from the Disability Living Centre – this can be printed and given to patients.

You can also highlight the use of Attendance Allowance/PIP if a person is in receipt of these benefits or suggest options below to apply for these.

3. If the person is unable to organise the purchase themselves or concerned about insufficient finances to do so:
 - Refer to Volunteer Centre East Lothian for a volunteer to support making an order online and/or applying for financial support (Attendance Allowance/PIP).
 - Citizens Advice Bureau – 01620 824471.
 - Financial Inclusion Team within East Lothian Council – 01620 827827.
4. If further assessment and/or rehabilitation is identified once the equipment is in place, the person can remain on the active caseload. If no further assessment indicated provide patient with single point of contact number if assistance required in the future.
 - ELRS Single Point of Contact (SPOC) – 0300 369 0680

SUPPLIERS OF SPECIALIST EQUIPMENT

<u>COMPANY</u>	<u>ADDRESS</u>	<u>TEL NO</u>	<u>WEB SITE</u>
Abuzz	Baxter's Wynd Falkirk FK11 ED	01324 637 704	www.abuzzmobility.co.uk
Able Care	115 Loch Street Aberdeen Also Inverness AB25 1DH	01224 636 868 01463 233 900	www.ablecare.co.uk
Ableworld	2 Dunnet Way East Mains Ind Est Broxburn EH52 5NN	01506 856 565	www.ableworld.co.uk
Albion Mobility	Unit 3, Block 1 Cooperage Way Business Village Alloa FK10 3LP	01259 272 167	www.albionmobility.co.uk email:albionmobility@btconnect.com Motability accredited
All Mobility	187 North High Street Musselburgh EH21 6AN	0131 629 0081	www.all-mobility.co.uk
Allardyce Ltd	Unit 12, Tom Johnston Rd West Pitkerro Ind Est Dundee DD4 8XD	01382 773 600	www.allardycehealthcare.co.uk Email:grahams@allardycehealthcare.co .uk
Careflex	Rep- Stuart Watt	0787912933 2	<u>08000 1186440</u>
Clark Mobility Services	Forth Street Leven Fife KY8 4PF	01333 425 777	enquiries@clarkmobility.co.uk
Edinburgh Mobility Solutions	2 Henderson Street Edinburgh EH6 6BS	0131 554 3200	www.nemobility.co.uk
Evolution Healthcare	Chairs Based in N Ireland	077 2073 9970	www.evolutionhealthcare.co.uk
Fast Aid Medical Mobility	24/3 Dryden Rd Bilston Glen Ind Est LoanheadEH20 9HX	0131 440 3929	www.fastaidproducts.com Mark.Anderson@fastaidproducts.com
Glenmore Healthcare	108 Dalry Road Edinburgh Blackburn Rd, Bathgate	0131 337 2333 01506 653233	www.glenmoremobility.com Mon –Frid 10-5pm Sat 10-3.30pm
Med_Ecosse	Unit 18-19, 32 Dryden Road Bilston Glen Ind Est Loanhead	0131 440 4225	www.med-ecosse.co.uk Motability accredited
Mobility Matters	2 Argyll Street Stonehouse Lanarkshire ML9 3LL	01698 793 933	www.mobility-matters.co.uk

Mobility Scotland Ltd.	Unit 1, Old Mill Park, Kirkintilloch, G66 1SS	0141 775 0396	www.mobilityscotlandltd.co.uk
North East Mobility Solutions	11 Walkergate 11 Walkergate Berwick upon TweedTD15 1DB	01289 01289 331055	www.nemobility.co.uk www.nemobility.co.uk
NRS Healthcare / Complete Care Shop	Complete Care Shop 330 Four Oaks Rd Walton Summit Centre Preston PR5 8AP	03330 160 000	https://www.completecareshop.co.uk/ customerservice@completecareshop.co .uk?subject=I%20would%20like%20to%2 0place%20an%20order
Saltire Mobility	Unit 24, Fisherrow Industrial Estate, Newhailes Road, Musselburgh EH21 6RU	0131 629 0081	
Thistle Help Mobility & Small aids	15 Portland Ave Irvine KA12 8NL	01294 313 369	www.thistlehelp.co.uk
Wm Munro Rehab	8.10 Dunrobin Court Clydebank Business Park Glasgow G81 2QP	0141 952 2323	www.wmunro.com

Is it eligible for zero rated VAT? If in doubt contact HMRC Helpline on 0845 302 0203 or www.hmrc.gov.uk – VAT reliefs for disabled people HMRC reference: notice 701/7 (August 2002)

Is the company a member of British Healthcare Trades Association (BHTA)? – Member companies have signed up to BHTA code of practice which is approved by the Office of Fair Trading (OFT) under the Consumer Codes Approval Scheme (CCAS). Details from : www.bhta.net, Tel: 020 7702 2141, Fax: 020 7680 4048, E mail: bhta@bhta.com or bhta@bhta.net

This information is provided in good faith but does not imply a formal recommendation of the above companies by Lothian Disabled Living Centre. Should you decide to follow up on this information then the responsibility for any decision making rests with you.

**Lothian Disabled Living Centre,
Smart Centre, Astley Ainslie Hospital, Grange Loan, Edinburgh
Tel 0131 537 9190**